

Effective Communication Skills (3-0) 3

Definition of interpersonal communication, communication model, elements and characteristics of communication, effective listening and feedback, factors preventing communication (source, channel, receiver etc.), factors facilitating communication, the role and use of emotions in communication, conflict in communication and how to prevent it, important points to pay attention in communication between student, teacher and parent, communication practices.

Course Material:

Eđitimde Etkili İletiřim, Akif Ergin, Anı Yayıncılık, Ankara, 2014.

Supplementary Materials:

- Etkili İletiřim, Uđur Demiray, Pegem A Yayıncılık, Ankara, 2008.
- Keřkesiz Bir Yařam iin İletiřim, Dođan Cücelođlu, Remzi Kitabevi, İstanbul, 2010.
- Yardım Becerileri Alıřtırmaları/ Psikolojik Danıřmaya Giriř Eđitim El Kitabı, Gerard Egan, (ev: Füsün Akkoyun), Nobel Yayın Dađıtım, Ankara, 2004.
- İnsan İliřkileri, Nuran Hortasu, İmge Kitabevi, Ankara, 1997.